



Your local NHW Scheme Co-ordinator is:

Summer 2011

Issue 40

EASTBOURNE NEIGHBOURHOOD WATCH NEWS

Eastbourne Neighbourhood Watch Association encouraging the Community to work together to fight crime in close co-operation with the Police, Crime Reduction Partnership and supported by Eastbourne Borough Council

SUSSEX POLICE ARE COMMITTED TO NEIGHBOURHOOD POLICING

In the winter of 2010, Issue 38, we ran a feature on Inspector Rachel Barrow from the Sussex Police Neighbourhood Policing Team. Rachel has since given birth to lovely twin daughters, and is on maternity leave for the foreseeable future.

Rachel's position has been taken over by Inspector Steve Tullett and Steve is pleased to have the opportunity to renew his links with Eastbourne Neighbourhood Watch (NHW). He joined the police in 1984 and after his training at Ashford, he came to Eastbourne where he has spent the majority of his time. After various roles within the police he became a beat officer in Langney and enjoyed working with local residents to resolve issues and improve their quality of life. Steve was then promoted to Sergeant in Hastings in 2001 and returned to Eastbourne 3 years later.

In the next 5 years as Community Sergeant he experienced the commitment that Sussex Police were making to Neighbourhood Policing. At the start the team consisted of himself, 5 PCs and 12 PCSOs. When he was promoted to Inspector in 2009 the Neighbourhood Policing Team (NPT) consisted of 3 Sergeants, 9 PCs and 18 PCSOs.

Whilst working with the community Steve has seen the expansion and importance of NHW and feels that a major change occurred when Sussex Police moved to Hammonds Drive. The building was open plan and meant that he had regular contact with our previous Chairman, Lionel Lacey



Inspector
Steve Tullett

- Johnson and those who were assisting him. Lionel worked closely with Steve and helped to develop the contact and confidence between Eastbourne NHW and local officers. This work continues under Jan Newens, our current Chair, who strives really hard to promote the work we all do. Steve commented that he wishes he had Jan's energy as she regularly joins police at street meetings and "Quality Street" events.

Steve says "As you are aware from articles in the national and local press, the Police service is going through a period of change and restructure, for example the proposed closure of Grove Road Police Station. However, it is important to know that Sussex Police are committed to Neighbourhood Policing and you will still have your local Police Officers and PCSOs. The working relationship between Eastbourne NHW and the NPT is vital, and I am keen to maintain and develop our links between NHW Co-ordinators and local Police officers."

In turn Eastbourne NHW is committed to do everything possible to assist the Police through this period of change and will do all it can to strengthen links with the Police and other agencies into the future.

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Neighbourhood Watch Gets Things Done!

An elderly, vulnerable Meads resident rang a Co-ordinator in great distress. She had been pressurised into buying a special bed, ostensibly to help her back problems. She paid the salesman a substantial deposit and signed an agreement to pay the rest on delivery. When her GP made a routine call and saw the literature, he said the bed would be useless for her condition. Terrified that she had to pay out several thousands of pounds, she rang to ask for advice. The Co-ordinator rang the Legal Department of Trading Standards who advised what best to do. The Co-ordinator visited her, contacted the company quoting Trading Standards, and within 24 hours had a written assurance that the order was cancelled and her deposit would be returned.

A problem 'put to bed'!

A member contacted his Ward Co-ordinator, concerned that a badly parked car in his small Close was blocking access, should emergency services need to get through. The Co-ordinator rang **NSL** who control parking in Eastbourne, and they immediately sent a member of their Enforcement team to solve the problem. **NSL can be contacted on 0845 680 1129.**

Worried about something in your area?

Ring John & Pam on 507665
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We are here to help!

What is Community Enforcement?

Community Enforcement is a team employed by Eastbourne Borough Council, to tackle environmental offences within the Borough, on public highways, parks, gardens and the seafront.

In 2005 the Council decided it needed to start taking more direct action against offenders committing environmental offences, so the team was created, replacing the Street Wardens. They can issue fixed penalty notices or prosecute for the following offences: littering, fly-tipping, fly posting, dog fouling, dog control offences, graffiti, street trading and repairing vehicles on the side of the road. Fixed Penalty Notices (FPN) can be for £75 or £100.

The most common FPN issued by the team is for littering; they have issued 63 in the past year. Other FPNs include fly posting, failing to remove dog faeces and street trading. Another of their roles is to educate, and they do presentations in schools, and get involved in Community events to raise awareness of the team.

They work closely with other agencies, including Police, NSL (Parking Wardens), social housing landlords, Fire and Rescue, County Council, Neighbourhood Watch, and departments within EBC, including Environmental Health, Parks, Gardens and the Highways Dept. under ESCC.

(continued on page 5)

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SOME NEWS FROM YOUR PCSOs

PULL OUT AND KEEP SHEET

1. **MEADS** – PCSO Brian Burton – 07787 685814
2. **DEVONSHIRE** – PCSOs: Ruth Seal – 07901 715967: Mike Easton – 07787 685759:
Steve Parsons – 07787 685812: Sue Robinson – 07787 685820
3. **UPPERTON** – PCSO Anita Edwards – 07787 685810
4. **OLD TOWN** – PCSO Katarzyna Rudnicka – 07787 685818
5. **RATTON & RODMILL** – PCSO Austin Milson – 07787 685808
6. **HAMPDEN PARK** – PCSOs Brett Williams – 07787 685809: Lee Osborn – 07787 685807
Zoe Ayres 07917 013868
7. **ST ANTHONY'S** – PCSOs Emma Kelvey – 07787 685804: Tony Holland – 07787 685821
8. **SOVEREIGN** – PCSO Martin Hylands – 07909 873787
9. **LANGNEY** – PCSOs Andy Monico – 07787 685819: Craig Oakley – 07787 685806:
Emma Kelvey 07787 685804

Police Community Support Officers, or PCSOs, are now an important part of policing in the UK. Introduced to back up regular police officers and create a more visible police presence on the streets, they are now a familiar sight in Eastbourne. Their uniform is similar to that of a police officer but their role is quite distinct. They usually deal with anti-social behaviour rather than serious crime.

There is No Such Thing as a Typical Day for a PCSO. Like regular police officers, PCSOs do not have a set day and there is no such thing as a typical day. Due to the varying nature of the job, a PCSO never knows what type of day awaits them each morning and this is part of the appeal for many who take up the challenge of the job. But there are things which PCSOs can expect, as one of them, Brett Williams, explains. "Variety is one of the aspects which makes this job so appealing. But at the same time, there are things which do tend to crop up over and over again."

A day for Brett, who has been a PCSO for four years, usually starts off with a briefing about what has happened and what is happening at any one time. He may then go out with a police officer to investigate disturbances. However, he can also be sent out to patrol his area. One of the best things about having PCSOs is that they are given a very set area to cover, which in turn allows them to get to know their patch, the people who live and work there and the issues which affect it.

Knowing the Community and their area is vital to the job. People recognise them and this gives reassurance and a feeling that they are doing something to help the community. After checking out their 'patch' the PCSOs could then be called into action to apprehend offenders. They cannot arrest people, but in the fight against anti-social behaviour, they can confiscate alcohol or ask for names and addresses of these offenders. But whatever the anti-social offence, people in the communities where the PCSOs are operating feel reassured to see them carrying out these duties. If a PCSO is patrolling an area, it can help prevent the perpetrators from making peoples' lives unhappy. "We have typical duties rather than typical days," says Brett. "But what makes the job worthwhile is when members of the communities we work in thank us. This job is about improving quality of life for people in their area. That's the best feeling in the world."

REMEMBER THE GOLDEN RULE: Crime in progress or about to happen: **Call 999;**
Concern or recent incident: **Call new number 101** Crimestoppers (anonymously); **Call 0800 555 111**



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YOUR NEIGHBOURHOOD WATCH WARD CO-ORDINATORS

1 MEADS: Roy Peacock: 01323 647729: "There continues to be incidents of metal, lead, copper lightening conductors and ornament thefts in this Ward. Have you seen, or heard reports, of suspicious behaviour? If so please ring the new incident number: 101'.

2 DEVONSHIRE: Nigel Goodyear: 01323 641211: After such a great start to the summer, Devonshire residents are keen on their gardens. Please keep all expensive tools and machinery locked away when not in use. Thieves love valuable and easily-transportable items, don't make it easy for them!

3 UPPERTON: Colin Sargent: 01323 731909: 'It was difficult for pedestrians to walk along the pavement between King's Avenue and the Hospital roundabout, due to overhanging vegetation. The Community Pay Back Team has now done this work.'

4 OLD TOWN: David Visick: 01323 724982: 'Youths were seen getting into the ground surrounding the Electricity Sub Station at the bottom of Pashley Road. This was reported to our local PCSO. Within 2 days additional panelling had been fitted '.

5 RATTON AND RODMILL: Alf Pulfer: 01323 507639: Had a couple of thefts from cars during May. Do not leave personal items on view in the car, lock them in the boot out of sight. Make sure your car is always locked. During the summer keep all windows, doors and garages locked, even if you are in the back garden. NHW membership is still growing.'

6 HAMPDEN PARK EAST: Keith Fillery: 01323 504042: 'The main problem in this Ward is fly-tipping, particularly in front of garages. If you see anything suspicious ring the new number: 101.'

6a HAMPDEN PARK WEST: John & Pam Rollison: 01323 507665: 'There has been a spate of anti-social behaviour around the Willingdon Trees Community Centre, which Police have been quick to resolve. We have secured a new Scheme for the whole of Elm Grove.'

7 ST ANTHONY'S: Nigel Parker: 01323 645529: 'Please be extra vigilant when bringing your children out of parks onto main streets. We have 2 new Schemes added to the Ward. If you know anyone interested in making the community safer, please contact the numbers given in this newsletter.'

8 SOVEREIGN & 9 LANGNEY:

'Do members in these areas enjoy our 'new look' newsletter? If so, would you consider delivering the newsletter packs to our Street Co-ordinators just once a quarter? If so, please contact Jan Newens on 07733 480858 or email her at jan.newens@sky.com

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The team consists of a Senior Community Enforcement Officer, Mark Jobling, who is mainly office bound and oversees the smooth running of the team. There are four Community Enforcement Officers whose main objective is to be out in the community for most of their time. Each Officer is responsible for different parts of the town. If the public have a problem with any of the offences mentioned, they should contact the Community Enforcement Officer responsible for their area, with as much information as possible, eg failing to remove dog faeces, the day/time it happens, where, and a description of the offender and the dog.



The Community Enforcement Team:
Neil Peters, Claire Banks, Mark Jobling, Emma Jordan and Michael Marchant

The team are keen to tackle all the offences for which they are responsible, so the more information received, the more likely they are to catch offenders. The team areas are: Ratton/Rodmill, Hampden Park and Old Town, Emma Jordan: Upperton, Emma Jordan and Michael Marchant; Meads and Town Centre, Michael Marchant; Langney and Roselands, Neil Peters; St. Anthony's, Neil Peters and Claire Banks; Sovereign and Seaside East, Claire Banks. Contact the team by calling 01323 415934 email: communityenforcement@eastbourne.gov.uk

Making Eastbourne Even Safer "No Cold Callers Here"

"You're not welcome here" is the strong message that residents are giving to cold callers in Selmeston Road as their community is the latest area in Eastbourne to become a 'No Cold Calling Zone'. Residents joined Councillors, Trading Standards and Eastbourne Community Safety



Partnership to launch the Scheme in June. The Schemes have been proven to increase community confidence, particularly in the elderly, who are often pressurised into entering unwanted contracts on the doorstep when high pressure sales people call. This now means that the whole Rodmill estate is a *No Cold Calling Zone*.

Councillors thanked the Community Safety Partnership who contributed to the cost of bringing this area into the Scheme. They also thanked Elizabeth Bowring and the Trading Standards department at ESCC for their hard work. Trading Standards operates a Rapid Action Team that can take action against sellers and companies which ignore these Zones. To report unwanted sellers please contact local Trading Standards on 01323 463430 or email trading.standards@eastsussex.gov.uk 'No Cold Calling Zones' do not yet operate in all areas of Eastbourne. Advice for residents experiencing doorstep sellers is: **LOCK** front and back doors. **STOP**: are you expecting anybody? **CHAIN** your door, because they may try to pressurise you or push their way in. **CHECK** their details carefully but do not let them in.

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Spotlight on David Ruddle

Like many people I am passionate about being able to help Community projects, but how can one person make a difference? In my case, I run a business which enables me to also help worthwhile causes in our area. It is called 'thebestof Eastbourne', and I take recommendations from residents about local products and services. I then personally follow these up to ensure that the service or product really is 'the best of' its kind. The businesses then subscribe to my website, which anyone can access, and be absolutely confident in using that service or product. These subscriptions enable me to offer space on the website for voluntary groups of my choosing, free of charge.

Two such organisations are Neighbourhood Watch, and Eastbourne Ambulance Community First Responders. My aim is to enable these volunteers to reach a wider audience and increase their membership or support base within Eastbourne.

A common concept of Neighbourhood Watch was that it is little more than a sticker in a window, and a few street signs. I also thought this, until I attended a meeting with some volunteers, and quickly realized how much work they do in the community, and their close associations with other agencies in the town. They are continually increasing their membership in Eastbourne and their aim is to eventually enrol everyone in the town. They are supported by, and work closely with, local Police and various enforcement agencies to help make Eastbourne

a safer place to live, and to re-introduce a closer sense of community spirit. By inviting them to use my website, they can publicize events with which they are involved and make would-be members aware of the work they do. Regarding Eastbourne Ambulance Community First Responders, many people think they are part of the NHS but this is not so. They are a group of volunteers, trained to respond to emergency calls through the 999 system in conjunction with the Ambulance service. They are needed because they live locally, and can be first on an emergency scene. They are trained to deliver Basic Life Support including oxygen therapy to patients suffering from a range of conditions.

When a Community First Responder is on duty, they are mobilised by a text message or phone call from the Lewes Emergency Dispatch Centre, following a 999 call. They do not replace the Ambulance Service, but will always be backed up by an Ambulance Response vehicle and crew. I have created a feature page for each of these organisations to invite the public to leave testimonials or share their experiences of these groups. At present I am not able to support any further community groups, although if my membership continues to grow at its current pace I hope to find other community projects to bring to Eastbourne's attention.

If readers care to visit the website www.thebestof.co.uk/Eastbourne they will be able to see how the whole concept works, and to register their support for Buy Local. I hope that by clicking on the feature pages of the community projects, readers will learn more about two important and very worthwhile causes – and support them in any way they can.

Remember – "if we all do a little, a lot gets done"!

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