



EASTBOURNE NEIGHBOURHOOD WATCH NEWS



Your local NHW Scheme Co-ordinator is:

Winter 2014/15 - Edition 54

Eastbourne Neighbourhood Watch Association encouraging the Community to work together to fight crime in close co-operation with the Police, Community Safety Partnership and supported by Eastbourne Borough Council

Home Safety Visits



East Sussex
Fire & Rescue Service

Our Home Safety Visits help us provide you and your loved ones with important information on safety in your home. We prioritise people most at risk, such as those with reduced mobility or who smoke.

We look at kitchen safety, electrical safety, gas safety, open fires, smoking escape plans and bedtime routines. We will identify possible dangers and give advice on how you can cut the chances of getting hurt or having a fire.

Working smoke alarms in your home will give you the earliest possible warning of fire and that provides vital time for you and your family to get out stay out and call the Fire Service. If you do not have working smoke alarms in your home, we can supply and fit free smoke alarms within your home where appropriate.



To see if you are eligible for a Home Safety visit please call us on free phone number 0800 177 7069 or look on our website www.esfrs.org

Do you know someone who might benefit?
Please pass on our details or let them know we can help them stay safe.

Get fit for Spring and help deliver our Newsletters!

Eastbourne Neighbourhood Watch Association has one of the highest percentages of membership in the whole of East Sussex! As a result, we need to increase our 'trusty band of helpers'. If anyone can spare some time, please contact John & Pam, who will be pleased to chat with you.



Please support the advertisers, whose revenue is important to us. Tell them where you saw the ad!
Would you like to advertise to over 15,000 homes? Contact John and Pam 01323 507665

Contact: John and Pam: 01323 507665 or email: jprollison@btinternet.com
Visit our New Website: www.enwa.org.uk

Eastbourne Police warn of increase in phone scams

Eastbourne Police would like to issue a warning to residents, especially the elderly and anyone living alone, as there is currently an increase of crime in which phone callers posing as police officers or bank staff ask for bank and card details.

There has been a recent rise in this crime across the Sussex Force area, and elsewhere in the country. The fraudsters call the intended victim claiming to be from either the police or a bank. They tell them that their card details have been fraudulently used and that they need to act urgently to protect themselves. They suggest that they hang up and ring the bank or police back to ensure that the call is genuine.

Don't be fooled - they stay on the line and pretend to be the police or the bank. They then tell the intended victim to key in or read out their PIN number. They then send a taxi or courier, who may know nothing about the crime, to collect the bank card. With this and the PIN they will then have full access to spend your money.

Sergeant Gareth Evans said:

"Under no circumstances would the police or your bank request your PIN number over the telephone or arrange collection of your bank cards from your home address in this manner.

Never give out your bank details to someone who has contacted you on your home phone unsolicited.



If you have any suspicions, please do not use the phone you have just been called on to contact the police or your bank. If possible use another phone to contact the police to report it, or to contact a friend or relative to alert them. Alternatively, wait for at least half-an-hour before trying to ring. I would urge anyone reading or hearing this message to pass it on to any friends and relatives who may not be aware of this particular type of targeted fraud, to prevent any vulnerable friends or family members from becoming victims."

Eastbourne Police want to encourage everyone to continue to resist these callers, so if you have any information, whether you have received similar calls or know someone who has been a victim of this crime, contact Sussex Police via 101 or email 101@sussex.pnn.police.uk quoting Operation Edisto.

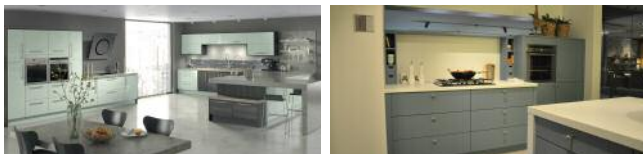
You can also call the independent charity Crimestoppers anonymously on 0800 555 111

One of our Street Co-ordinators told us...

"I receive all sorts of newsletters from friends all over the place, and the Eastbourne Neighbourhood Watch News is better than all the others put together!"

When you have read this newsletter please do pass it on to a non-member, so they can see for themselves the benefits of free membership

Inspirational Kitchens/ Bedrooms *by Russ Deacon*



Masterclass, Schuller & Schmidt kitchens.

Superb quality at affordable prices
Designs for you to fit or use our installation service
Competitive prices on Neff & Siemens appliances

369 Seaside, Eastbourne. Tel: 642075
www.russdeacon.co.uk



Kitchens - Bathrooms - Bedrooms

THE DEVONSHIRE CLUB



Westdown House, Hartington Place
Eastbourne BN21 3BN. Tel: 01323 734713

First class catering for dining and social functions, bar and two snooker tables, bingo and quiz nights – what more could you want in a club to meet and make new friends? Why not join us for complimentary coffee any Saturday morning from 10.30am and talk to members to find out about the club?

It could be just what you are looking for!

YOUR PCs and PCSOs Winter 2015

PULL OUT AND KEEP SHEET

1. **MEADS** – PC Keith Rockingham: 07787 685800. PCSO Brian Burton: 07787 685814.
2. **TOWN CENTRE** – PC Scott Franklin-Lester: 07909 873752. PCSOs Zoe Ayres: 07917 013868, Lukasz Kowalski 07733 308069, Olga Sniezko 07733 308071.
3. **SEASIDE** – PC Keith Rockingham: 07787 685800. PCSOs Kathryn Harlow: 07787 685815, Rob Chrystie 07733 308070.
4. **OLD TOWN** – PC Lisa Cousins: 07787 685802. PCSO Andrew Harlow: 07827 954577.
5. **MOTCOMBE** – PC Lisa Cousins: 07787 685802. PCSO Kasia Rudnicka: 07787 685818.
6. **RATTON & RODMILL** – PC Jacqueline Bird: 07919 174786. PCSO Austin Milson: 07787 685808.
7. **SUMMERDOWN, SAFFRONS & UPPERTON** – PC Jacqueline Bird: 07919 174786. PCSO Anita Rockingham: 07787 685810.
8. **HAMPDEN PARK** – PC Dan Toft: 07767 647237. PCSO Ania Raczynska 07733 308060.
9. **WILLINGDON TREES** – PC Rachel Bourne: 07787 685703. PCSO Mike Perry: 07787 685807.
10. **THE HYDNEYE** – PC Dan Toft: 07767 647237. PCSO Ania Raczynska: 07733 308060.
11. **LANGNEY VILLAGE, ROSELANDS & BRIDGEMERE** – PCs Louis Thompson: 07787 685801, Ed Faulkner: 07787 685813.
12. **NORTH & WEST LANGNEY** – PC Ed Faulkner: 07787 685813. PCSO David Kerr: 07901 552698.
13. **SHINewater** – PC Louis Thompson: 07787 685801. PCSO Andy Monico: 07787 685819.
14. **ST ANTHONY'S, LANGNEY POINT, KING'S PARK & KINGSMERE** – PCs Ed Faulkner: 07787 685813, Louis Thompson 07787 685801. PCSO Tony Holland: 07787 685821.
15. **SOVEREIGN HARBOUR** – PC Ed Faulkner: 07787 685813. PCSO Martin Hylands: 07909 873787.

This list is correct at the time of going to press. If a PCSO's number is on answerphone **DO NOT** leave a message to report a crime or suspicion of one. **Use 999 for Crime in Progress, 101 for other crime,** or e mail contactcentre@sussex.pnn.police.uk or **Crimestoppers** (anonymously) **0800 555 111**



GOOD CLEAN CARPETS NO JOKE!!

JESTERS CARPET CLEANING

CARPETS TREATED AND CLEANED AT LOW COST. APPOINTMENTS TO SUIT, NIGHTS DAYS OR EVENINGS.

CARPETS, RUGS AND UPHOLSTERY CLEANED. CHOICE OF FRESH FRAGRANCE DEODORISER. STUBBORN STAIN AND ODOUR REMOVAL.

Phone: 07887 818851
E mail jesters@live.co.uk




DAVID & DAUGHTER


Domestic Gas Boiler Engineers

Servicing and Repairs on Boilers
Central Heating Controls
Landlords Gas Safety Certificates
Home Owner/Buyer Inspections
Fault finding a speciality!
Tel: 07791 444699 / 01323 642744
Web: davidanddaughter.co.uk

Proud members of



Where reputation matters





Commercial and Domestic Cleaning Company

Contact Laurain Carr
Free Phone: 0800 321 3873
Mobile: 07920 461189
Email: laurain@homesmaid.co.uk
Web: www.homesmaid.co.uk

Quality & professional cleaners.
Secure key holding facility.
Insured, DBS checked, references available.



Clive Vanstone - Tree Surgery

All Treework
All Hedgework
Stump Grinding
Reducing ~ Trimming ~ Thinning
Complete Removals
Qualified & Insured
Free Fixed quotes, No hidden extras
Logs: Large Nets
10 Nets £35 20 Nets £60
Free Bag of kindling per order
Tel: 01323 502576



YOUR NEIGHBOURHOOD WATCH WARD CO-ORDINATORS

1 MEADS: Roy Peacock: 01323 647729: "Two opportunistic domestic burglaries over the festive period show the importance of taking preventative action to make your property look occupied at any time when empty, by using timers for lights and radios. One of the properties, a student let, had a caller claiming to be from neighbourhood watch prior to term end. Unfortunately, he secured some details which could have led to the break-in. Always ask callers whether at the door or phone, for identification and check the validity if presented. Better safe than sorry."

2 DEVONSHIRE: Your Ward Coordinator has moved, so could someone spare some time to deliver Newsletters for us in this Ward? If so please ring 01323 507665.

3 UPPERTON: John & Pam Rollison: 01323 507665: Our Upperton Coordinator is shortly moving. We are looking for someone to spare some time each quarter to distribute some newsletters to the Street Coordinators. Please help!

4 OLD TOWN: Marion Underwood: 07971 874846: 'This area is usually fairly quiet, but there have been a few burglaries over the last quarter, and I would remind you to be vigilant and security conscious. I wish you all a safe and happy New Year.'

5 RATTON & RODMILL: Dr Isaac Suleman MBE: 01323 502041. 'All street coordinators are requested to let me have their email addresses so they can be sent the latest information of crime, scams etc. on isaacsuleman70@hotmail.com. Other residents who may wish to have the same information may also forward their email addresses. There has been an increase in crime rate in the two wards. Please stay vigilant.'

6 HAMPDEN PARK EAST: John & Pam Rollison: 01323 507665: 'We are looking for a person to distribute Newsletters to our Street Coordinators in this area. We would appreciate hearing from anyone who could support us in this way'

6a HAMPDEN PARK WEST: John & Pam Rollison: 01323 507665: 'If you are aware of anyone dumping rubbish in an alleyway near you, please contact us or EBC immediately with any description of the culprits and/or type of rubbish.'

7 ST ANTHONY'S: Nigel Parker: 01323 645529: 'The meeting with ESCC mentioned last time, regarding road calming in St Phillip's Avenue has been a success and it will be implemented shortly.'

8 SOVEREIGN: Alan Gander 07852 245333 (leave message): 'Help with Newsletter deliveries would be welcome. Could you spare some time once a quarter? If so, please contact me at alan.enw@gmail.com or on the above phone number.'

9 LANGNEY NORTH & 9a LANGNEY SOUTH: 'We are pleased to say we have been offered some help in delivering Newsletters in these areas, but for general queries or concerns please ring John & Pam.'

This advert is from one of our NHW committee members, who works from Eastbourne.

THIRLWELL
CARPET & FLOORING

10% OFF
ALL GOODS WITH THIS
CARD

COVERING SUSSEX
40 YEARS EXPERIENCE

NIGEL PARKER
NIGEL@THIRLWELLCARPETS.CO.UK
01892 682287
07903 347843

CHAPEL GREEN, CHURCH ROAD,
CROWBOROUGH, TN11 1ET

- QUALITY CARPET
- VINYL FLOORING
- LAMINATE/REAL WOOD
- FITTING SERVICE
- ESTIMATE SERVICE

Verrall & Parks
www.verrallandparks.co.uk

Free design
and estimating
service

Kitchens • Bathrooms • Bedrooms
Showers • Tiling • Plumbing • Heating

Verrall & Parks
Showroom: 225-227 Seaside, Eastbourne.
Tel: 01323 737633

What is hate crime?

Hello I am Matt West the new Hate Crime Co-ordinator for Sussex Police.



To contact me go to safeineastsussex.org.uk or ring 101 ext 540157.

My role is new to the East Sussex Division and my responsibilities are to raise awareness of Hate Crime in the community and within partner agencies: to coordinate and ensure the appropriate police responses to hate crime recording and actions taken: to identify hate crime hotspots, patterns and repeat victims and to work closely with key partners including local Authority, Statutory authorities and other agencies around responses to hate crime.

Hate crimes are any that are targeted at a person because of hostility or prejudice towards that person's: disability; race or ethnicity; religion or belief; sexual orientation; transgender identity. This can be committed against a person or property.

A victim does not have to be a member of the group at which the hostility is targeted. In fact, anyone could be a victim of a hate crime.

Hate Incidents

Hate Incidents can feel like crimes to those who suffer them and often escalate to crimes or tension in a community. For this reason the police are concerned about incidents and you can use this site to report non-crime hate incidents. The police can only prosecute when the law is broken but can work with partners to try and prevent any escalation in seriousness.

Why should I report hate crime?

Hate crimes and incidents hurt; they can be confusing and frightening.

By reporting them when they happen to you, you may be able to prevent these incidents from happening to someone else. You will also help the police understand the extent of hate crime in your local area so they can better respond to it. Reporting makes a difference - to you, your friends, and your life.

How can I report a hate crime?

There are several ways you can report a hate crime, whether you have been a victim, a witness, or you are reporting on behalf of someone else:

1. In an emergency call 999 or 112.

If you cannot make a voice call, you can now contact the 999 emergency services by SMS text from your mobile phone. However, you will only be able to use this service if you have registered with emergency SMS first.

See the www.emergencysms.org.uk for details.

2. Contact the police

You can speak to them in confidence. You do not have to give your personal details, but please be aware the investigation and ability to prosecute the offender(s) is severely limited if the police cannot contact you. Contact your local police force, either by telephone or by visiting your local police station. Details on how to contact your local police force can be found at www.police.uk.

3. Report online

You can report online using the facility on Sussex Police Website www.sussex.police.uk. (continues over, on page 6)



EASTBOURNE COMMUNITY SAFETY PARTNERSHIP Making Eastbourne Even Safer

Eastbourne's Community Safety Partnership is a multi-agency group comprised of representatives from the police, public health, county and borough councils, fire service, probation and voluntary sector, along with members of the community all working together to make Eastbourne an even safer place.

For more information about agencies involved and to read about some of the work that the CSP does, visit the Community Safety pages on Eastbourne Borough Council's website, address below. You can also follow us on Twitter!

www.eastbourne.gov.uk/crime

 @EastbourneCSP

Stephen Rimmer LLP SOLICITORS



Conveyancing | Commercial Property
Business Advice | Personal Injury
Probate, Trusts, Wills | Civil Litigation
Criminal Litigation | Employment
Family Law - Mediation - Collaborative Law



01323 644222 | 28-30 Hyde Gardens, Eastbourne | www.stephenrimmer.com

What is Hate Crime continued.....

4. Third party reporting centres

Local agencies such as the Citizens Advice Bureau www.citizensadvice.org.uk, Community Voluntary Services, District Councils: www.gov.uk/find-your-local-council etc, can also report the incident on your behalf and provides you with advice and support, that may be able to help you.

Stop Hate UK: www.stophateuk.org provide confidential and independent Hate Crime reporting services in various areas in the UK including a 24 hour helpline.

5. Crimestoppers

If you do not want to talk to the police or fill in the reporting forms, you can still report a hate crime by calling Crimestoppers on 0800 555111 or via their website at www.crimestoppers-uk.org. You do not have to give your name and what you say is confidential. It is free to call.

You can give us as little or as much personal information as you wish. But please note:

With your details... the incident can be investigated fully and you can get the service you deserve and the support you need.

Without your details... the report will be used for monitoring purposes to get a true vision of what is happening.

If you have any concerns or just want to have a discussion about *Hate Crime* please contact me on 101 Extension 540157. If reporting a crime you should still call 999 or 112.



Help keep children safe online

When we were a child we were told by our parents / guardians that it was good to share, but online it is different. Many parents feel confused by the internet as it is constantly changing and can be difficult to keep up with the latest technology and apps that are available. Studies have shown that children between the ages of 8-12 years start to become more independent and use a variety of devices including the internet and do more online. Eastbourne Police are supporting the NSPCC campaign for parents to be **Share Aware**.

By following the NSPCC's guidance you can keep your child safe when online;

Talk to your child – Ask them to think about who sees what they share and compare it to what they would be happy to share offline. Explain to them that everything they share online builds up a picture of who they are.

Get the family involved – As a family decide on ground rules together and regularly review what you have agreed. As parents you can implement controls and filters.

Safety starts with you – Be a role model to your child. They will notice how you act and follow your lead. It is important to show them safe sharing.

For more information visit the NSPCC website at <http://www.nspcc.org.uk/preventing-abuse/keeping-children-safe/share-aware>

Eastbourne Borough Council's Print Unit

offers printing services at competitive prices to local community based groups.

We offer a wide range of printing products including newsletters, leaflets, posters, change of address cards, invoice sets, stationery, photocopying, design and artwork.

For more information call us on: 01323 415037
Email: andy.horn@eastbourne.gov.uk



Eastbourne Motoring Centre Ltd

Vauxhall & Suzuki main dealers for new and approved used car and van sales, servicing, repairs and MOT tests for all makes and models

 Motability SPECIALISTS

www.eastbourneusedcars.co.uk

View online and visit on site for a huge selection of quality used vehicles – all makes and models

Cavendish Bridge, Eastbourne, BN21 3SE
www.emcgroup.co.uk

T: 01323 720681



Disclaimer: Eastbourne Neighbourhood Watch Association is unable to accept any liability for claims arising as a result of readers using services advertised in this Newsletter.